School Conflict Scenario Cards

Annex 9 · Module 5: Emotions · sheet 1 of 2

In your group, draw one card. Read the scenario aloud. Then together: 1. identify the emotions experienced by Person A and Person B, using the Emotion List; 2. write down the unmet needs behind these emotions, using the Needs List; 3. prepare to present your analysis to the others. You are not looking for someone to blame. You are looking for what each side needs. Finally, discuss how a peer mediator could help the parties express these needs.

1. Borrowed Jacket

Andrea lent their jacket to Peter, who returned it with a stain. Andrea is angry that Peter didn't apologize; Peter feels embarrassed and hoped Andrea wouldn't notice. Now they're avoiding each other at school. They come to peer mediation to talk about responsibility and honesty.

2. Seating Dispute

Two friends, Nora and Eli, have been fighting over who sits next to their mutual friend Samuel at lunch. Each feels left out when the other gets the spot. Small arguments have turned into the silent treatment and eye-rolling. Peer mediation is requested to rebuild communication and explore ways everyone can feel included.

3. The Forgotten Group Project

Alex and Jamie were in the same group for a school project. Jamie and another friend did most of the work together and didn't include Alex in the planning. Alex feels hurt and ignored. Jamie thinks everything went fine and doesn't understand why Alex is upset.

4. The Group Project Deadline

Maya and Lucas are working on a group project. Maya wants to finish early because she has several extracurricular activities coming up. Lucas wants to slow down because he has two tests this week and feels overwhelmed. Tension builds as both feel the other is being inconsiderate.

5. "She's Ignoring Me on Purpose!"

René believes Maria is intentionally giving them the silent treatment. Maria explains she's been overwhelmed and didn't realize she seemed distant. René: "I feel disconnected and anxious when I don't hear from you." Maria: "I've been overwhelmed and didn't realize I seemed distant."

6. "He Thinks I'm Stupid."

Lea says that Adam always corrects her to make her look dumb. Adam shares he's just trying to help. They work together on the same task and talk to each other less and less.

7. "They Never Listen."

Alex accuses their group of "ignoring everything I say". The group explains that conversations move fast and they didn't realize Alex felt left out.

8. Group Chat Exclusion

The class set up a group chat to plan a weekend event. One classmate doesn't find out until Monday that he wasn't added to the chat and that the event took place without him. The others claim they simply forgot.

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